

# Charter of good behavior

# TO ENSURE A PLEASANT STAY FOR EVERYONE, WE KINDLY ASK YOU TO ADHERE TO THE FOLLOWING CODE OF CONDUCT.

## Respect for tranquility and for other guests

Silence and discretion: please respect the tranquility of other guests by keeping noise to a minimum, especially in the corridors and common areas. Use your mobile phone discreetly in common areas.

Appropriate attire: please wear decent clothing in the common areas.

Children: children must be constantly supervised by an adult to ensure their safety and that of other guests.

Pets: please ensure that your pets do not disturb other guests and adhere to the established regulations.

Room visitors: for safety and tranquility reasons, limit the number of visitors in a room. Hosting multiple people is strictly prohibited without prior authorization from management

#### Respect for facilities

Cleanliness: maintain the cleanliness and good condition of common areas and your room. Use the available trash bins and recycling containers. Non-Smoking: our hotel is entirely non-smoking. Please go outside the hotel for smoking.

Responsible use: take care of the equipment and facilities. Deliberate or negligent damage may result in additional charges.

#### Respect for employees

Politeness and courtesy: extend respect and courtesy to our staff, who are dedicated to ensuring the quality of your stay. Problems and complaints : if you encounter any issues, please address them politely at the reception. We will strive to resolve the situation promptly.

## Safety

Valuables: use the safe in your room to secure your valuables. The hotel disclaims any responsibility for loss or theft. Use of dangerous items: it is strictly prohibited to leave lit candles unattended or to use any potentially dangerous devices or items (such as faulty electrical appliances, flammable products, etc.) that could cause serious accidents.

## Use of services and facilities

Spa & fitness: adhere to the hours and usage rules for wellness facilities. Breakfast: respect the opening hours (07:00-11:00am) and consume on site only; it is not permitted to use the buffet to prepare a takeaway snack.

#### Environmental commitment

Energy conservation: please turn off lights, air conditioning, and electrical devices when leaving your room. Waste reduction: participate in our recycling program and reduce your waste as much as possible.

Thank you for your cooperation, and we wish you a pleasant stay at Le Cinq Codet. If you have any questions or special requests, please do not hesitate to let us know.

The Management

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